

Public Health Infrastructure Grant (PHIG) Information Technology (IT) Support Staff (FSM DHSA) Pohnpei [open until filled]

The Government of the Federated States of Micronesia (FSM) seeks well qualified individuals to fill the position of **Public Health Infrastructure Grant (PHIG) Information Technology (IT) Support Staff** at the Department of Health & Social Affairs, FSM National Government, Palikir, Pohnpei FM 96941. The IT support staff will be based at Pohnpei State Hospital to support ongoing data modernization activities within the Nation.

Duties & Responsibilities:

The primary duties are to provide information technology support at the National and State level and help manage and maintain the nation's health network, and coordinate and implement information technology efforts at the National and State level.

Duties and responsibilities include, but are not limited to:

- Under the guidance of Pohnpei State Hospital and under the supervision of the Pohnpei State Hospital IT Manager, help assess the information technology infrastructure to identify gaps and opportunities;
- Set up workstations with computers and necessary peripheral devices (routers, printers etc.);
- Check computer hardware (SSD, mice, keyboards etc.) to ensure functionality;

- Install and configure appropriate software and functions according to specifications;
- Develop and maintain local networks in ways that optimize performance;
- Ensure security and privacy of networks and computer systems;
- Provide orientation and guidance to users on how to operate new software and computer equipment;
- Organize and schedule upgrades and maintenance without deterring others from completing their work;
- Perform troubleshooting to diagnose and resolve problems (repair or replace parts, debugging etc.);
- Maintain records/logs of repairs and fixes and maintenance schedule;
- Identify computer or network equipment shortages and place orders;

Qualification Requirements:

Graduate with a Bachelor's degree in Computer Science, Information Systems, Engineering, or a related field with 2–3 years of experience in IT Support or a similar role, strong troubleshooting and diagnostic skills, solid understanding of computer systems, networks, internet security, and data privacy, along with excellent communication, organizational, and time management skills, and a high level of integrity and ethical conduct.

Salary:

A salary range of \$18,000 to \$20,000 annually, depending on the applicant's qualifications.

To apply: Send resume or application by mail to the following addresses:

Department of Health and Social Affairs
Office of Personnel

P.O. Box PS-70

P.O. Box PS-35

Palikir, Pohnpei FM 96941

Palikir, Pohnpei FM 96941

Phone: (691) 320-2819/2643

Phone: (691) 320-2618/2642

Email: AElias@fsmhealth.fm

Email: personnel@personnel.gov.fm

The Office of Personnel will be
accepting application/resume from **June 11, 2025** until filled.

THE FSM AN EQUAL OPPORTUNITY EMPLOYER